

## Platform

### YoroDesk – Cloud-based Helpdesk Software

YoroDesk is a cloud-based helpdesk software designed to enhance customer support with efficient ticket management, real-time collaboration, and powerful automation tools.

## Products



- Create Workflow & Sequence of steps
- Workflow Automation
- Assign & Manage Tasks
- Team Tasks
- Webservice Tasks (API Calls)
- Database



- Project Boards
- Drag & Drop Fields
- Project Portfolio
- Gantt Chart
- Event Automation
- Integrations



- Manage Contact & Accounts
- Bulk email & Sequencing
- Incoming & Outgoing calls
- Manage Pipelines
- Integrations



- Multiple Inbox
- SLA Management
- Contacts & Companies
- Automate Desks
- Reports and Dashboards



- Drag & Drop Email Builder
- Personalized Campaigns
- Contacts & Segments
- Email Sequence
- Reposts & Analytics



- Cloud Storage
- Org Files & Folders
- Shared Files & Folders
- Individual / Group Security Control
- Mobile Access



- Generative AI
- Document Analysis AI
- AI Powered Workflows
- AI Powered Decisions
- Optical Charter Recognition(OCR)



- Web Pages
- Internal Forms
- Multi-Page Forms
- Section & Sub-Section
- Custom CSS & Design

### YORORULES

- Rule Definition and Management
- Versioning and Change Management
- Rule Execution Optimization
- Integration Capabilities
- Reporting and Analytics

### YOROCLAIMS

- Claim Intake and Registration
- Claim Processing Management
- Claims Evaluation and Assessment
- Compliance and Regulation
- Scalability and Flexibility

## Certificates



## Differentiators



### NO EXPERT REQUIRED

Say goodbye to the hassle of hiring product experts or consultants.



### FLEXIBLE PRICING

Choose flexible pricing per-user or fixed rate.



### SELF-HOSTED

Take control of your data with our Self-Hosted option.

## Product Ratings



## Core Competencies



### Ticket Management

YoroDesk's ticket management system streamlines issue tracking and resolution, ensuring every customer query is efficiently handled and resolved.



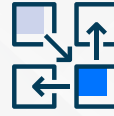
### Knowledge Base and Self-Service

Empower customers to find answers quickly with YoroDesk's robust knowledge base and self-service portal, reducing support load and enhancing user satisfaction.



### Reporting & Analytics

Gain valuable insights into your support operations with YoroDesk's detailed reporting and analytics, helping you make data-driven improvements to service quality.



### Multi-Channel Support

Provide seamless support across email, chat, social media, and more with YoroDesk's multi-channel capabilities, meeting customers wherever they are.



### Automated Workflows

YoroDesk automates repetitive tasks with customizable workflows, boosting team efficiency and allowing your support staff to focus on complex issues.



### Compliance & Data Privacy

YoroDesk ensures all customer data is handled securely and in compliance with industry standards, protecting privacy and building trust.

## Corporate Profile

- ✦ YOROSIS Technologies Inc. is an innovative product, strategic consulting, and software development company that provides solutions to private and public sector organizations.
- ✦ We leverage our 20+ years experience in the software industry to build products and software that adds value to our customer success.

**YOROSIS Technologies Inc was founded in 2013**

**Cage Code:** 6VTQ6      **UEI:** KNF6CXIALVM5

**NAICS:** 541511, 541512, 541519, 541612


## Business Areas

- ✦ IT Support & Service Desk
- ✦ HR and Employee Service
- ✦ Public Sector & Government
- ✦ Non Profit Organization
- ✦ Logistics and Supply Chain

## Contact

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